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# GREAT-WEST HEALTHCARE BULLETIN

## AVIAN INFLUENZA PREPAREDNESS

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**From the office of the Great-West Healthcare  
Medical Director.**

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### MEDICAL MONITORING

The global medical community continues to monitor and research the situation. Our medical directors regularly monitor reliable sources of information on the avian flu. These sources include the Centers for Disease Control and Prevention, Pandemic and Avian Flu Government sites, and the World Health Organization.

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### BUSINESS CONTINUITY

We have business continuity plans and risk management processes in place designed to help us continue functioning in the event of a business disruption. We are evaluating the potential risk and reviewing policies and procedures to help address continuity of critical functions, client service and support, and communication in the event of a pandemic.

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### ADDITIONAL QUESTIONS AND/OR CONCERNS

It's always a good idea to practice healthy habits, including proper hygiene. For additional general information, please refer to the following helpful links:

- Up-to-date information - link to [www.pandemicflu.gov/](http://www.pandemicflu.gov/)
- Stopping germs at work - link to [www.cdc.gov/germstopper/work.htm](http://www.cdc.gov/germstopper/work.htm)
- Stopping germs at home and school - link to [www.cdc.gov/germstopper/home\\_work\\_school.htm](http://www.cdc.gov/germstopper/home_work_school.htm)
- Links to state departments of public health can be found at [www.pandemicflu.gov/state/statecontacts.html](http://www.pandemicflu.gov/state/statecontacts.html)

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